

# Ashford Health & Wellbeing Board (AHWB)

## Partner Quarterly Update for Healthwatch Kent– Quarter 1: April to June 2018

<p>What’s going on in our world</p>	<ul style="list-style-type: none"> <li>• We will shortly be publishing our report on the experiences of patients in East Kent who have been discharged from hospital. We have spoken with 220 people and our report will include a number of recommendations.</li> <li>• We continue to work closely with EKHFT to support them in their plans. We are an active member of their Patient Experience Committee.</li> </ul>
<p>Success stories since last AHWB</p>	<ul style="list-style-type: none"> <li>• We are working with EKHFT following publication of our report on how a patient with learning difficulties accessed Outpatients at all 3 EKHFT hospitals. EKHFT are working on an action plan to address our numerous recommendations. You can read the report on our website.</li> <li>• We published a report about the experiences of 158 carers across Kent. This feedback has been used to directly inform KCC’s review of Carer services.</li> </ul>
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<ul style="list-style-type: none"> <li>• We are starting to gather feedback about adult autism services to ensure peoples’ views are heard as part of the current joint KCC &amp; Health review of adult autism services.</li> <li>• We will be visiting community mental health services in the summer to gather feedback from people.</li> <li>• Our parent company, Engaging Kent, has taken responsibility for the Older Peoples’ Forums, the Mental Health Action Groups and the Mental Health service user forums. There is one in every district and they are a platform for providers and commissioners to have meaningful conversations about services. Healthwatch is working closely with these partners on a programme of co-production to support the groups to become a more dynamic way for people’s voices to be heard by decision makers.</li> <li>• We have written to EKHFT asking for details about the support offered to homeless patients. This is part of a new project to gather feedback from the homeless community about being discharged from hospital.</li> </ul>
<p>Anything else relevant to AHWB priorities NOT mentioned above</p>	<ul style="list-style-type: none"> <li>• Our annual report will be published on June 30th</li> </ul>
<p>Strategic challenges &amp; risks including</p>	<ul style="list-style-type: none"> <li>• Changes to strategic commissioning</li> </ul>

horizon scanning?	
Any thing else the Board needs to know	<ul style="list-style-type: none"><li>•</li></ul>
Signed & dated	Healthwatch Kent June 2018